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## 21521/E 210

# V Semester B.B.A.2 Degree Examination, November/December 2016 (Regular) HUMAN RESOURCE MANAGEMENT

Time: 3 Hours Max. Marks: 80

Instructions: 1) Write the numbers correctly.

2) Part - III is compulsory.

#### PART-I

I. Answer any ten of the following questions. Each carries 2 marks.

 $(10 \times 2 = 20)$ 

- 1) Define Human Resource planning.
- 2) What is Job Rotation?
- 3) Define Human Resource Management.
- 4) What is Recruitment?
- 5) What is fair wage?
- 6) Mention any two objectives of training.
- 7) Define compensation.
- 8) What is job enrichment?
- 9) Define placement.
- 10) Define Job evaluation.
- 11) What is informal interview?
- 12) What do you mean by employee morale?

#### PART - II

II. Answer any five of the following. Each carries 8 marks.

 $(5 \times 8 = 40)$ 

- 13) What is job description? Explain contents of it.
- 14) Explain in brief functions of H.R.M.
- 15) Explain grievance redressal procedure.

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- 16) What are the factor influencing wage and salary determination?
- 17) Explain the preliminary requirements of selection.
- 18) What is off job training? Explain any four method.
- 19) Explain need for good work environment.
- 20) Discuss the different types of fringe benefit.

#### PART - III

### III. Answer the following question. Compulsory.

 $(1 \times 20 = 20)$ 

- 21) Aarush Dairy is a form which involves in processing and marketing activities. Now they want to expand their business in South Karnataka. As a HR Manager you are asked to prepare
  - a) Recruitment (Advertisement) copy.
  - b) Suggest suitable selection method for marketing executives and marketing officers.